



Specialists in design, planning and build of aluminium, timber and PVCu pool enclosures



TELESCOPIC
POOL ENCLOSURES

www.telescopicepoolenclosures.com

TELESCOPIC SWIMMING POOL ENCLOSURES

Extensions in Glass Ltd t/a Telescopic Pool Enclosures

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We have been installing Bespoke Conservatories (Our sister company Extensions in Glass Ltd – www.extensionsinglass.co.uk) and Swimming Pool Enclosures for over 30 years in the UK and have hundreds of satisfied clients throughout the UK. Have been installing the ROLAL enclosures since 1999 all enclosures can be motorised if desired although as each retractable section has its own independent track will open and close without difficulty.

Due to our extensive experience with difficult sites, access, planning issues, complicated locations we would consider to offer the best solutions to problems affecting those before mentioned topics.

We have installed in Areas of Outstanding Beauty, National Forests, Listed Property, and Conservation Areas and have dealt with most Borough & District Authorities in the UK. Also should the buildings be greater than 30 square metres you may be required to apply for Building Control Compliance and again we have the experience to offer what is required for such. Building Regulations for Swimming Pool Enclosures that are retractable is a grey area in the UK and not always applicable.

We have a large range of products our own exclusive ROLAL Retractable or Fixed Swimming Pool Enclosure/Building and offer other products that are smaller (www.swimmingpoolbuildings.com).

Telescopic Pool Enclosures is one of the only companies in this market that builds bespoke enclosures either retractable or fixed including retractable or fixed roofs that may also include glulam beam goalposts that allows for large span buildings, buildings that have flexibility to be glazed to a property, chalet, wall of other and allow one side to be fixed if applicable or having sections either side of the beam to be retractable and opened and closed by one person.

We offer an exclusive UK range of fully bespoke enclosures as follows:-

- Any RAL colour.
- Designed for glass single or double glazed – May be Patterned Obscure, Self Cleaning, Solar Reflective, Tinted etc.
- Less misting with condensation as glass.
- Greater insulation using 6mm single glazed safety glass or 16mm sealed units with 16mm multi walled polycarbonate for the roof.
- Polycarbonate Roof can be Opal, Bronze, Combination, Clear, Solar Reflective, Hailstone resistant, UV protected.
- Glass does not scratch when cleaned and is rigid not flexible so does not vibrate in wind.
- Proper Glazing System throughout (The ONLY retractable pool enclosure in UK) has pressure bead and gaskets so any part that is glazed is easily replaced.
- As greater insulation enclosure may be used 'All Year' without additional heating.
- Commercial & Domestic installations.
- As bespoke may have less retracting sections and more fixed if required.
- Doors may be bi-fold or sliding patio or standard sliding.
- Separate standard internal Fly-Screen Doors to allow through draught without insects and debris.
- May have windows for ventilation or roof vents when applicable.
- May be used for Restaurant extensions, Garden Rooms etc.

COMMERCIAL & DOMESTIC APPLICATION FOR SWIMMING POOL OWNERS, GARDEN ROOM, RESTAURANT EXTENSIONS ETC.

ALL MODELS CAN BE SINGLE OR DOUBLE GLAZED (16MM SEALED UNITS WOULD REQUIRE AN ADDITIONAL MULLION IN THE 'A' & 'B' SIDES AND REQUIRE THE UPPER END SECTIONS TO BE TEMPLATE)

THE ATLAS MODEL:



This model of the telescopic swimming pool enclosure retracts back towards one end and is mainly sold in warmer climates with constant sun such as the south of France, Spain or Italy, where one opens his enclosure only once a year. It can also be used in other areas, if the enclosure is attached to the house with all sections retracting back towards the rear. Planning permission is normally required in that instance.

The enclosure is constructed with a removable front glazed or tilted opening with 6mm solid clear polycarbonate UV protected as this will not discolour or become brittle and has a 15 year warranty, which presents the advantage to be able to modulate the opening of the telescopic swimming pool enclosure. Alternatively you may have bi-fold door 6 metres wide to the front with doors that fold back to open that distance.

One is not obliged to open the enclosure completely. With sliding doors with fly – screens or when you only want to open the enclosure partially, any section when open will allow access to the interior.

This model can be susceptible to high winds if left partially open and cannot be used for enclosures oriented westwards, as the enclosure could fly away with a violent wind, and all fixings would be pulled out of the floor.

With this model of telescopic swimming pool enclosure, you can if desired open from the second section and so on. This system is especially used during the fore- and the after season.

All our enclosures are tailor made.

On all models of the Atlas enclosures, an anti-storm fixing is required on each side of every sliding section. To open this enclosure of this model, it is necessary to unfasten the fixings before one can slide the sections.

The opening or closing takes more or less 15 minutes for every manoeuvre.

THE DIABOLO MODEL: (OUR MOST POPULAR ENCLOSURE 99% INSTALLED)

THIS TELESCOPIC SWIMMING POOL ENCLOSURE MODEL HAS A FIXED SECTION AT EACH END OF THE SWIMMING POOL AND OPENS FROM THE CENTRE.



This model is more especially intended for the UK climate, because the opening or closing doesn't take much time. This enclosure can therefore be opened and closed every day. On this model of enclosure, there are no anti-storms fixings, which are not necessary. Indeed, the sliding sections are permanently held below the stationary sections of every extremity. One can vary how you open and close the enclosure.

A supplementary advantage to this model is that you recover the same height and the same width in the front that to the rear, therefore a gain of place on the floor and one can take the liberty to take a telescopic swimming pool enclosure of a lower size, therefore more discreet and less expensive.

This model suites all situations, because the stationary section of every side serves as a wind screen (west wind in summer time and east wind in winter time).

We can fit a double, triple or quadruple sliding door in the front face (depending on the width of the enclosure), so, if you sit on the outside terrace, you keep nevertheless maintain full access with the swimming pool space.



THE RHODAS MODEL:

THIS MODEL OF ENCLOSURE IS AN ENCLOSURE LEANING AGAINST A WALL, A BEAM WITH ON THE OTHER SIDE OF THE BEAM A GLASS CONSTRUCTION OR AGAINST A MASONRY CONSTRUCTION.



This model of telescopic swimming pool enclosure presents the advantage that it can be opened by only one person.



THE TITAN MODEL:

THIS MODEL IS THE BEST OF THE REST. IT COMBINES THE DIABOLO MODEL WITH THE RHODOS MODEL AND IT HAS A SUPPLEMENTARY ADVANTAGE: IT CAN BE OPENED ACCORDING TO THE DIRECTION OF THE WIND!



Some days, wind is so strong, that an Atlas or DIABOLO enclosure won't be opened because while opening it, one is obliged to open the left and the right side simultaneously, allowing wind access to the swimming pool.

With this model, when wind comes from the right-hand side, one keeps this side closed and one opens the left side or vice-versa. On a clear, sunny day, one can open both sides, naturally.

This model of enclosure will also be used every day, even when windy. It can also be opened by only one person.

The length of the telescopic swimming pool enclosure for the Titan range is limited to 52 m (for reasons of transportation of the beam).

DETAILS :

Perfection has been pushed so far that we even have design stops at the end of each track, preventing you from hurting your toes. If the flooring is rough, the wheels rolling on it would make a terrible noise but with this track you overcome this problem. The sliding sections slide over the tracks with the same noise as a billiard ball on a table.

The laminated beam is aluminium clad to protect against sun, wind and rain. At the end of each track a special engineered stop is fitted to prevent leaves flying in.

POSSIBILITIES FOR THE ENCLOSURES:

On the RHODOS and TITAN models, motorisation can be installed. The enclosure has been conceived in such a way, that the motorisation can always be added afterwards.

COMMON FEATURES FOR ALL MODELS OF ENCLOSURES:

We can use an obscure patterned or any other type of glass for the intimacy vis-à-vis a neighbour or an adjacent street. Every enclosure is automatically supplied with a sliding door in the front and the back. Every door also, has as standard, its fly screen.

Every sliding door is equipped with a child lock and the sliding sections are locked from the inside, what allows you to secure the swimming pool during your absence.

TECHNICAL DESCRIPTION OF THE CONSTRUCTION OF THE ROLAL® SWIMMING POOL ENCLOSURES:

TWO QUALITIES OF MANUFACTURE EXIST ON THE MARKET: THE STANDARD QUALITY AND THE SUPERIOR QUALITY.



We manufacture the superior quality that consists of aluminium profiles in high-quality alloy with a basis of manganese and silicon (ref. 606035 T6 F22S) of an increased resistance and of a weight of $\pm 2,3$ kg/m for the carrier profile.

The glazing is 6 mm glass kite marked toughened safety glass as standard to all except that cut on site for the angled top ends that being 6mm float glass (recyclable). The roof glazing is clear 16 mm triple walled polycarbonate for high insulation and is UV protected and stabilised. The polycarbonate may be clear normally or tinted such as Bronze or Opal to reduce glare.

The interior structure has stainless steel corner section joints. On this quality, you have an OPTIUM guarantee during 10 years on parts, labour and travel expenses, and 15 years on the structure against snow pressure following the results of your personalised calculation.

Our profiles are thermo-lacquered with a projection of dry polyester powder and baked in an oven to $+ / - 200^{\circ}$ C during $+ / - 45$ minutes (all colours of the RAL palette are possible). Before the thermolaquage, the profiles have been cremated (degreased), to prevent all risk of electrolysis between the aluminium profile and the screws or the interior structure made of stainless steel. A protective silicone coating is also applied between the two materials, at the time of the assembly. All our glazing (Glass and polycarbonate) is kept in place by pressure beading and gasket, which allows a disassembly or comfortable replacement by any glazier in case of need. With this system, it is not necessary to disassemble the whole structure to replace the glazing.

The Neoprene gaskets are no longer used, because the melting point of Neoprene is too low for a swimming pool enclosure where elevated temperatures are reached due to the heat from the sun.

The Neoprene could melt then and could deteriorate the glazing. We use Santopreen that is an improved variant, of which the point of fusion is located around 125° C, what avoids all risk of damage to the glazing. Also thanks to the use of gaskets, no dirt can be trapped. Maintenance is strongly improved, without speaking of the bacteriological problems in a system without gaskets. The gaskets also avoid that the glazing cannot move or vibrate because of wind in the frame made of aluminium, avoiding all trembling noises thus.

Our enclosures roll on superior quality “Novatron” wheels, mounted on a stainless steel axis. The Novatron being a self-lubricating material, no maintenance is necessary, oil nor grease.

In the event your pavement would be unequal, or if you want a manipulation more than easy, we can put the enclosure on “rails”. Our “rail” consists of an anodised aluminium lath with a total height of 13 mm, with conical sides to avoid all injuries; the end of the “rail” is decorated with a mouthpiece made of rubber to finish. This lath serves to protect your pavement against the marking by the wheels and the wear of your joints mainly, that otherwise break, since the wheels are harder than the joints.

A supplementary reason to use a rail is that with our wheels of a diameter of 60 mm, and one pavement being 5 mm higher than the next one, we have the equivalent to a sidewalk for a car tire, a car tire that will absorb the shock since it is inflated, whereas our wheels are full.

We chose to use the anodised aluminium for this lath, because the anodised aluminium does not heat up in the sun, avoiding one to burn his feet. In case of use of a “rail” we fit between the bottom profile and the “rail” a flexible PVC gasket. This gasket avoids all entry of dirt (leaves, etc.) via the bottom. We would ALWAYS recommend the rail or track although when not used we change the flexible skirt to a polypropylene brush.

The gap between the different sliding sections is closed by means of a polypropylene brush, (held in a stainless steel support) to avoid all entry of dirt as dead leaves, etc...

Every enclosure is automatically equipped with a sliding door with child lock on each front. We have the possibility to put in several doors on a front to have an opening as big as possible.

WHY PREFER A HIGH PROFILE ENCLOSURE, RATHER THAN A LOW PROFILE ENCLOSURE?

While choosing for a low enclosure, you first of all opt for the price, certainly not a negligible thing. There are several inconveniences on the other hand, such as:

The height of a low enclosure is so minimal, that one cannot put a chair, stool or hanger in the enclosure.

To swim when the weather is bad, or it is cold or windy, having no possibility to deposit your bath coat or towel in the enclosure, you are obliged to go naked or in swim suit until the enclosure.

There, you must crawl four-legged to enter in your enclosure.

To swim in a low enclosure is not an inconvenience, the above head height is extensively sufficient.

On a low enclosure you will notice surface dirt more readily than the high one and turn you into a slave of your enclosure, obliging you to clean it more than often than a high enclosure.

HOW TO CLEAN A LOW ENCLOSURE?

Indeed, an enclosure must not only be cleaned on the outside (with a high pressure jet), but also on the inside. We would recommend using an algacide to eliminate algae growth that will occur due to the humidity within the enclosure.

How are going to clean the glazing inside: lying on your back?

The annual cleaning is done by means of a high pressure jet. In a high enclosure, one stands up and one doesn't have any difficulty to manoeuvre with the cleaner and the spear.

In a low enclosure, you do this lying on your back. As much to say that you will never do it and that you will have at the end of a few months a fetid enclosure.

AESTHETICS

Yes ..., but..., in our garden a high enclosure would not be aesthetic! Don't put this idea in your head, but arrange to view our high enclosure. With permanent ventilation, there is no more question of moisture or condensation.

It is for these reasons that we propose you to really consider this matter before taking a decision that will cost you money (and that you will never recover).

And we didn't speak yet of the security and the surveillance of the children while they swim!

THE QUESTIONS THAT YOU ALWAYS ASKED YOURSELF ABOUT OUR SWIMMING POOL ENCLOSURES

I DON'T KNOW HOW TO DECIDE FOR A SWIMMING POOL: INDOOR OR OUTSIDE?

All things have their advantages and disadvantages. The standard high enclosure over the swimming pool permits swimming 'All Year' in all comfort even in winter. The maintenance cost of an indoor swimming pool is on the other hand if maintained properly it can be exorbitant. It is necessary to continue also to heat the swimming pool in summer. With an outside swimming pool, one cannot swim in winter, on the other hand in summer: what a delight (as far as the weather is fine). The disadvantage of an outside swimming pool is the cleaning.

With a ROLAL® enclosure, you combine the two solutions. Not only you can swim all year round in all comfort, but the costs of use are strongly reduced (cleaning also) and in summer your water of the swimming pool heats for free thanks to the solar radiance. On a clear day you then open your enclosure and thus can swim into the open air. You have the best of both worlds.

WHAT DOES AN ENCLOSURE COST?

It depends on the dimension of the enclosure. To give a price per m2 is not possible, since an 8 m long enclosure is also equipped with one front and one rear gable like a 20 m long enclosure, to make the plans for an 8 or 20 m enclosure is the same thing, to place the orders doesn't change anything and for the transportation we must drive as far.

It also depends on the model, low enclosure, mid-top, high, with or without beam,... A price is volatile, quality remains.

WHAT SURFACE AREA AROUND THE POOL DO I NEED?

Any reasonable surface preferably Level to both sides and ends within around 5mm tolerance and flagstones – paving slabs where the end footprint of the enclosure is to sit laid on concrete or a mortar bed on concrete. The auto-block pavements are to be avoided, except if they are laid in the concrete.

WHAT FOUNDATIONS DO I NEED?

Minimum 15 cm of reinforced concrete if possible using A142 steel mesh on a compacted material if applicable (Such as a recent pool installation where the surround has not settled).

Please remember that ALL enclosures are suspect to high winds and should always be closed and if each section needs to be fixed down ensure that is done. However, the fixings should be substantial and deep enough to pass through a flagstone or paving slab and into something else preferable concrete for a secure fixing. Most flagstones – paving slabs are only 38mm – 50mm in depth therefore you need to ensure that a longer fixing is being used.

We will always use stainless steel 215mm fixings retained in a chemical fix and self tapping anchor fixings 180mm that pass through our bottom extrusion, through the flagstone – paving and into hopefully concrete.

WHAT DOES AN ENCLOSURE WEIGH?

For a normal type enclosure (without beam), an 8 m wide section weighs about 340 kg. One 8 m wide front, weighs about 700 kg.

For a beam enclosure, a 4 m wide section, weighs about 170 kg. A 13 m long beam weighs about 800 kg, one of 15 m about 1100 kg and one of 17 m about 1400 kg.

WHAT DOES ONE FIT AS GLAZING IN THE ENCLOSURE?

Preferably 6 mm kite marked safety glass, because the glass is inert (doesn't warp) and remains aesthetic with the passing of the years. A glass glazed enclosure still looks new after several years, whereas a Plexiglas glazed enclosure appears decrepit after some months and is known to discolour and go brittle. The Plexiglas also scratches itself as soon as one touches it. An airline will serve drinks in plastic goblets in economy class whereas in "business or first" they serve you drinks in glasses! We will use polycarbonate if required that is has a 15 year warranty – remember that plastic will always be more prone to condensation than glass due to conductivity. Polycarbonate will not go brittle or discolour.

Glass can be obscured using a patterned glass and if need be double glazed units used. Also can be filmed for extra safety and obscurity.

WHAT DOES ONE FIT AS GLAZING IN THE ROOF SECTIONS?

The 16 mm clear triple thickness polycarbonate. This offers the highest insulation unlike 6mm, 8mm or 10mm also may be coloured to reduce glare etc. All is hailstone resistant and UV protected.

DON'T THE CHILDREN RISK BREAKING A GLASS?

No more or no less than they break the windows in your home. The 6 mm thick glass is not more dangerous than Plexiglas and offers greater advantages.

Are the windows of your house in Plexiglas? Double-glazing is no stronger, as usually double-glazing consists of 2 sheets of each 4 mm only. We use 6 mm. Also if a commercial application such as a school for extra safety the glass may be filmed. All glass used for side and ground ends is kite marked safety toughened glass.

WHAT IS THE DIFFERENCE BETWEEN AN ENCLOSURE WITH AND WITHOUT BEAM?

An enclosure with beam not only gives a greater rigidity and resistance to snow and wind loads, it also permits to open the enclosure all alone. One doesn't need a motorisation that can be jammed after 6 or 7 months of inactivity. An enclosure with beam can be also opened according to the direction of wind. If wind comes from the right, you open the left side or vice versa.

IS THE ENCLOSURE MOUNTED ON WHEELS?

Naturally, otherwise it would not be telescopic.

IS THERE A RAIL ON THE FLOOR?

Preferably yes, if you want to be able to open and to close the enclosure every day. The use of the rail also increases the mechanical resistance of the enclosure to the wind and snow loads.

A RAIL, DOES THAT MEAN THAT I HAVE TO OIL OR GREASE IT?

No - Our auto-lubricant wheels don't require any maintenance and especially not oil nor grease. Because of the absence of these two substances, no dirt can remain glued in or on the rail.

CAN I BUY AN ENCLOSURE IN BLACK?

You can buy an enclosure in any colour according to the RAL palette without extra charge. We ask on the other hand for a supplement for the red with yellow peas or the Lila striped pink.

HOW MANY DOORS ARE THERE IN AN ENCLOSURE?

Standard, an enclosure is equipped with 2 sliding doors, one in the front gable, and another in the rear gable. It is however possible to fit several doors, according to the width of the enclosure, in return for extra charge.

CAN I HAVE A LATERAL ACCESS?

It is also possible on demand at an additional price.

CAN THE DOORS BE LOCKED?

Every door is equipped with a child lock, permitting to forbid the access to children. The sliding sections are also blocked from the inside by a simple sliding latch.

CAN THE CHILDREN OPEN THE ENCLOSURE?

Yes, as far as they have the key. Thanks to our system of auto-lubricant wheels, the sliding of the different sections is an easy thing, especially if there are rails on the floor.

I LIVE CLOSE TO A FARM, WHAT ABOUT FLIES OR INSECTS?

We place sliding fly screens, without extra charge, with every door which permits to ventilate the enclosure without having the intrusion of thousands of flies.

AM I GOING TO BE ABLE TO STAND UP IN MY ENCLOSURE?

As all our enclosures are constructed to order, we can guarantee you a height of up to 3.5 metres normally 2.6 metres up to 8.49 metres in width, according to your desire or requirement.

MUST I BOLT DOWN MY ENCLOSURE TO THE FLOOR AFTER EVERY USE?

Never, except the Atlas model where all sections fold back to one side.

DO I HAVE TO CLEAR THE SNOW OF THE ENCLOSURE IN CASE OF SNOWFALL?

Depends on amount in most instances No, this thanks to the use of the rails but also because of the rigidity of the construction (aluminium / stainless steel). Although it is always advisable to clear large deposits should they build up in winter.

WHAT ABOUT ELECTROLYSIS BETWEEN TWO DIFFERENT METALS?

We isolate the two metals by means of a silicone coat during assembly. To have the electrolysis, a catalyst is necessary. We don't supply this.

IS THERE A GUARANTEE?

No, there are two of them. The first is an all round guarantee of 10 years on parts, labour and travel expenses. You are therefore sure that your ROLAL® enclosure won't cost you a penny for the first 10 years.

The second guarantee is of 15 years (from the date of installation) on the metallic structure against snow pressure up to your personalised calculation.

HOW AM I GOING TO MAINTAIN MY ENCLOSURE?

By means of a high-pressure jet cleaner using an algacide to clean off green lichen growth etc.

I NEED TO BUY A NEW ROBOT TO SWEEP THE SWIMMING POOL; DO I HAVE TO BUY IT?

Do so if you please, but to our opinion it doesn't justify itself anymore. You will use the manual vacuum cleaner between 3 and 4 times a year.

WHAT IS THE TEMPERATURE IN AN ENCLOSURE LIKE?

One can compare the temperature in the enclosure to the temperature in your car being parked at the same place. Even the brightness heats the inside of the enclosure (and therefore also the water).

WHAT IS THE TEMPERATURE OF THE WATER LIKE, WITH AN ENCLOSURE?

In the beginning of the season you will see the temperature of the water increasing by + / - 2° C per day.

A water temperature of 28° C is quite normal with an enclosure, even when the weather is not pleasant.

CAN I SWIM IN WINTER TIME?

Certainly, but it is nevertheless more pleasant heating the water a little.

WHAT IS THE ENERGY CONSUMPTION TO HEAT THE SWIMMING POOL IN WINTER?

To maintain the swimming pool at 28° C all winter long, we consume according to the roughness of the winter between 2,000 and 3,000 litres of fuel per winter.

IS IT NECESSARY TO HEAT THE AIR?

Not necessarily. The water of the swimming pool does this by radiation (principle of the radiator).

IS THERE CONDENSATION?

If one doesn't cover the water and that the temperature of the water is higher than the air temperature, there will be condensation.

DO I NEED A FLOATING COVER?

It permits to avoid a maximum of water evaporation therefore of condensation. The evaporation of water in winter can be such that you believe to have a leak in the swimming pool. It is therefore better to keep the floating cover.

WHERE CAN I SEE AN ENCLOSURE?

We can arrange for a site visit to view an enclosure that has been constructed for several years to show how the building ages and to offer proof that our product has longevity unlike most others.

CAN THE ENCLOSURE BE ATTACHED TO MY HOUSE?

Yes, as far as the swimming pool is not located 50 m off the house. One can connect on one gable (economy of one gable) or laterally.

CAN THE ENCLOSURE BE INDEPENDENT OF THE HOUSE?

Certainly. The first enclosures have been conceived in this sense.

CAN I SLIDE BACK THE ENCLOSURE TO ONLY ONE SIDE AND HOW LONG DOES IT TAKE?

With an enclosure folding back to only one side, it is necessary to detach the front gable first, before you can slide the sections towards the back. It takes + / - 10 minutes either way. We also can (for the small enclosures) fit a tilting front. This one has the disadvantage, that if you want to open a part of the enclosure only, the gable will hang right in the middle of the beach and will forbid the access to the rear part and as well hang continuously over the water.

DO I NEED AS MUCH TIME WITH AN ENCLOSURE WITH CENTRAL OPENING OR WITH BEAM?

No, in this case, it is sufficient to slide the sections toward their respective side merely. Time: less than two minutes, as well for the opening as for closing.

CAN I OPEN AND CLOSE AGAIN MY ENCLOSURE EVERY DAY?

Most customers do not open their enclosures, all believed they would or when they do only open one or two sections. Certainly with a DIABOLO enclosure opening from the centre or with a RHODOS or TITAN beam enclosure.

ARE GUTTERS FITTED ON THE ENCLOSURE?

No, it is impossible since the sections slide one under another. If the terrace is not tiled yet, or that it must be modified, it is worth to foresee a slope toward the outside, up to 2 cm per meter and if possible allow for channel drains to both sides or to all sides to assist with taking water away from the site.

WHAT ABOUT AFTER-SALES SERVICE?

We are proud to say that we don't have an after-sales service. If nevertheless something has to happen, either the boss or the installation team will be at your home within 28 days unless there is an emergency.

MISCELLANEOUS

Also note that our enclosures may be fixed, double glazed with solar reflective glass, self-cleaning glass may be used, patterned glass, the glass may be filmed etc.

If double glazed or if we use patterned obscure glass then we have to use a mullion to the straight 'A' side and the bevelled upper 'B' to reduce the width.

HOW IS AN ENCLOSURE CONSTRUCTED?

Manually on site so access should never be a problem. Every enclosure takes about 2 days of manufacturing and up to 5 days or longer dependent on size to install on site.

ARE THERE STANDARD MEASURES?

Since the invention of the computers, there are no standard measures anymore. Before, making up the drawings, took a whole day, this is now done in a flat 10 minutes.

IS THE POLYCARBONATE RESISTANT TO HAILSTONES?

We keep a hammer and a sample of polycarbonate at your disposition for more thorough tests.

HOW ABOUT THE TIGHTNESS BETWEEN THE DIFFERENT SLIDING SECTIONS?

We have a 15mm gap and use a 20mm and 35mm brush in polypropylene trapped in a stainless steel holder.

CAN LEAVES AND BUGS ENTER UNDERNEATH?

Possibly although not necessarily, thanks to our rail on the floor and skirt. Below the bottom profile, we fit a flexible PVC gasket that pushes on the rail and makes the tightness thus on the whole length.

DO YOU HAVE DEALERS OR REPRESENTATIVES?

No, this guarantees you to have the best Manufacturer/Customer price, without intermediaries. You will only have one person to talk to - the boss.

WHAT IS THE DELIVERY TIME?

It depends on the season and the demand. In low season delivery takes about 4/5 weeks, in high season, it can go up to 6/8 weeks.

IS THERE AN AUSPICIOUS PERIOD TO ORDER AN ENCLOSURE?

It is a fact that as the winter is the low season for us, we will have more time to dedicate to you. It will also allow you us to be ready on time for the next season.

IS THE DATE OF DELIVERY RESPECTED?

Except cataclysm or natural disaster we deliver always at the date indicated on the order form.

DO YOU ALSO HAVE "LIMITED SERIES?"

No, it is a trap that some competitors use. If an automobile manufacturer makes a limited series of 2.500 vehicles on a production of 100.000 vehicles/year, this is normal. We manufacture + / - 100 enclosures per year, and cannot offer limited series therefore. Our volume of manufacture is limited.

IS THE PRICE FIXED UNTIL DELIVERY?

All orders will be honoured at the ordered price as far as the delivery intervenes within 365 days of the signature of the order. It allows you to order your enclosure at the cost of this year and have it installed next year. Except any changes in vat.

WILL I REGRET MY PURCHASE?

Yes, not to have ordered your enclosure earlier.

CAN YOU COME TO MY PLACE AND PUT UP AN ENCLOSURE IN MY GARDEN TO SEE HOW IT PRESENTS ITSELF?

Alas, we don't have the time for this, especially as the colour won't be the one that you would have chosen and that the dimension certainly won't fit.

DO YOU UNDERTAKE SITE VISITS?

Certainly, and this without any commitment of your part.

NOW THAT I FINALLY HAVE A PRICE, DON'T YOU THINK THIS IS TOO EXPENSIVE?

People spent as much or even more money to buy a car, which will only last 5 or 6 years. Our enclosure is a lifetime purchase.

As my grandmother also said: "I'm not rich enough to buy second hand or cheap equipment".

ARE YOU ALSO NO 1 IN THE WORLD ?

Anybody can claim to be no1 of his country or the world. Nobody can check this. How can a company possibly know that it would be no 1? Just bear in mind that people using this argument, have often nothing more to offer.

CAN I CHOOSE MYSELF THE PROFILE I PREFER ?

We don't propose 2 or 3 different profiles or different models at different prices. This will only make you choose the cheapest. On the opposite, the day your enclosure will collapse, you won't be able to claim on the supplier as YOU will have chosen the profile or model and not the supplier.

Studies on resistance have been done (or should have) and this leaves you no choice but the best. It is the manufacturers' responsibility to offer you what is needed.

Manufacturers using this strategy only look to sell, AT ANY PRICE, and f... the customer. This deplorable mentality shouldn't exist.

PLANNING?

These buildings are not temporary structures no matter what you may be advised and in some instances planning permission is required. We will undertake this on your behalf and advice. In no circumstances will we fit an enclosure where there is a requirement unless the customer insists and then at their own risk. Also please note that if you have a swimming pool that needed planning you will need planning for an enclosure.

BUILDING REGULATIONS?

This is a grey area, some local authorities view the enclosures when open and if section footprint if less than 30 square metres considered not applicable, others take the meter age if greater than 30 square metres then building regulations are required.

We leave this decision to the customer, we know we are compliant; however, we cannot read what a Building Control Inspector may request and that could involve extra cost not calculated also there will be an extra charge for submission for Building Regulations again not known at this time. This has never been a problem in the last 10 years in the UK although that situation may change.

CAN I AGAIN ASK OTHER QUESTIONS?

We like customers asking questions. Therefore, if you find some, it will be a pleasure for us to supply you with an answer.



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